



If you are injured at work



Seek medical treatment

The most important thing to do if you have a work-related injury or illness is seek appropriate medical treatment from a provider of your choice.



Tell your employer

You (or someone on your behalf) must notify your employer in writing of any work-related injury or illness as soon as possible. You need to ensure that your injury is reported within 30 days otherwise you may not be entitled to compensation.

You or your employer must record the details of your injury in the Register of Injuries at your workplace.



Fill in and lodge a Claim Form

To claim entitlements for a work-related injury or illness you must complete a WorkSafe Victoria (WorkSafe) approved Claim Form as soon as possible and give it to your employer. If you have an incapacity for work you must also obtain a Certificate of Capacity from a medical practitioner. Your employer can't refuse your claim, and can't dismiss you for making one.

You can download a Worker's Injury Claim Form from the WorkSafe website or from Post Offices, WorkSafe branches or your employer's WorkSafe Agent.

If your claim is for weekly payments, your employer is required to forward these documents to your WorkSafe Agent within 10 days of receiving them. The Agent then has up to 28 days to accept or reject your claim.

If you disagree with a decision relating to your claim, your employer, union, WorkCover Assist or Union Assist may be able to help. You can also contact the Accident Compensation Conciliation Service on freecall 1800 635 960 or (03) 9940 1111 or conciliation.vic.gov.au



Benefits and support

If your claim is accepted, you may be entitled to:

- reasonable costs for medical and like services
- weekly payments if you lose income or require time off work
- a lump sum payment if you have a permanent impairment
- sue for damages at common law

If you have an incapacity for work your employer must:

- appoint a return to work co-ordinator
- make information about return to work available and plan the return to work
- provide suitable or pre-injury employment
- consult with you, your treating health practitioner and occupational rehabilitation provider.

You have a right to be represented, assisted and supported in the return to work process.



There's nothing like getting back for getting better.

Getting back to work after an injury isn't always easy, but it's an important step on the road to recovery. You don't have to be 100 per cent recovered to get back to work.

Focus on what you can do, rather than what you can't. Talk to your doctor and your employer about how they can help you get back.



Your employer contact:

Ph: _____

Freecall: 1800 801 070
your WorkSafe Agent

To find out more about your rights and obligations as an injured worker, visit Injury and Claims at worksafe.vic.gov.au or call WorkSafe's Advisory Service on freecall 1800 136 089 or contact your union.

