Compliance code

Noise

Edition 1

March 2018
# Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preface</td>
<td>1</td>
</tr>
<tr>
<td><strong>Part 1 – Introduction</strong></td>
<td>2</td>
</tr>
<tr>
<td>Purpose</td>
<td>2</td>
</tr>
<tr>
<td>Scope</td>
<td>2</td>
</tr>
<tr>
<td>Application</td>
<td>2</td>
</tr>
<tr>
<td><strong>Background</strong></td>
<td>3</td>
</tr>
<tr>
<td>How does noise damage hearing?</td>
<td>3</td>
</tr>
<tr>
<td>How can noise induced hearing loss affect someone?</td>
<td>3</td>
</tr>
<tr>
<td>Can noise induced hearing loss be cured?</td>
<td>3</td>
</tr>
<tr>
<td>What other effects are caused by excessive noise?</td>
<td>4</td>
</tr>
<tr>
<td>Who has duties?</td>
<td>4</td>
</tr>
<tr>
<td>The risk management process</td>
<td>6</td>
</tr>
<tr>
<td>Consultation</td>
<td>6</td>
</tr>
<tr>
<td>Information, instruction, training and supervision</td>
<td>7</td>
</tr>
<tr>
<td><strong>Part 2 – Duties of designers, manufactures, suppliers and installers of plant</strong></td>
<td>9</td>
</tr>
<tr>
<td>Designers of plant</td>
<td>9</td>
</tr>
<tr>
<td>Designers of buildings and structures</td>
<td>9</td>
</tr>
<tr>
<td>Sound insulating separate rooms</td>
<td>10</td>
</tr>
<tr>
<td>Manufacturers of plant</td>
<td>10</td>
</tr>
<tr>
<td>Suppliers of plant</td>
<td>11</td>
</tr>
<tr>
<td>Installers of plant</td>
<td>11</td>
</tr>
<tr>
<td><strong>Part 3 – Duties of employers</strong></td>
<td>12</td>
</tr>
<tr>
<td><strong>Part 3.1 Hazard identification – exposure standard</strong></td>
<td>12</td>
</tr>
<tr>
<td>Noise exposure standard</td>
<td>12</td>
</tr>
<tr>
<td>How long can people be exposed to noise before the exposure standard is exceeded?</td>
<td>13</td>
</tr>
<tr>
<td><strong>Part 3.2 – Determining exposure to noise</strong></td>
<td>15</td>
</tr>
<tr>
<td>When is a noise determination required?</td>
<td>15</td>
</tr>
<tr>
<td>Who can perform a noise determination?</td>
<td>15</td>
</tr>
<tr>
<td>How should a noise determination be done?</td>
<td>15</td>
</tr>
<tr>
<td>Extended work shifts</td>
<td>16</td>
</tr>
<tr>
<td>Representative determinations</td>
<td>16</td>
</tr>
<tr>
<td>Spot noise measurements</td>
<td>16</td>
</tr>
<tr>
<td>Noise contour maps</td>
<td>17</td>
</tr>
<tr>
<td>Record of determination</td>
<td>17</td>
</tr>
</tbody>
</table>
Preface

This compliance code (Code) provides practical guidance for those who have duties or obligations in relation to noise under the Occupational Health and Safety Act 2004 (OHS Act) and Occupational Health and Safety Regulations 2017 (OHS Regulations).

The Code was developed by WorkSafe Victoria (WorkSafe). Representatives of employers and employees were consulted during its preparation. It was made under the OHS Act and approved by Robin Scott MP, Minister for Finance.

Duty holders under the OHS Act and OHS Regulations should use the Code together with this legislation.

While the guidance provided in the Code is not mandatory, a duty holder who complies with the Code will – to the extent it deals with their duties or obligations under the OHS Act and OHS Regulations – be considered to have complied with those duties or obligations.

If conditions at the workplace or the way work is done raise different or additional risks not covered by the Code, compliance must be achieved by other means. WorkSafe publishes guidance to assist with this at worksafe.vic.gov.au.

Failure to observe the Code may be used as evidence in proceedings for an offence under the OHS Act or OHS Regulations. However, a duty holder will not fail to meet their legal duty simply because they have not followed the Code.

A WorkSafe inspector may cite the Code in a direction or condition in an improvement notice or prohibition notice as a means of achieving compliance.

A health and safety representative (HSR) may cite the Code in a provisional improvement notice when providing directions on how to remedy an alleged contravention of the OHS Act or OHS Regulations.

Approval for the Code may be varied or revoked by the Minister. To confirm the Code is current and in force, go to worksafe.vic.gov.au.
Part 1 — Introduction

Purpose
1. The purpose of this Code is to provide practical guidance to duty holders about how to comply with their duties under the OHS Act and Part 3.2 of the OHS Regulations in relation to managing health and safety risks associated with noise exposure in the workplace.

Scope
2. This Code provides information for duty holders about meeting their obligations under Part 3.2 of the OHS Regulations as well as how to identify hazards and control risks associated with noise exposure in the workplace. This Code also provides information for duty holders about compliance with the OHS Act, where relevant (for example, an employer’s duty to consult with employees).
3. It is not possible for this Code to deal with every risk associated with noise exposure a duty holder may encounter at their workplace. The guidance in the Code therefore needs to be considered with regard to the particular characteristics and circumstances of the workplace.

Application
4. This Code applies to employers, employees and self-employed persons and to designers, manufacturers, suppliers and installers of plant and designers of structures and buildings in relation to noise. Additionally, it may be useful for HSRs.

Note: The word must indicates a legal requirement that has to be complied with. The words need(s) to are used to indicate a recommended course of action in accordance with duties and obligations under Victoria’s health and safety legislation. The word should is used to indicate a recommended optional course of action.

Key terms
OHS Regulations r5
Audiological examination means the testing and examination of a person’s ear and hearing threshold for the purpose of establishing the type and cause of any hearing disorder.
Audiometric test means the measurement of a person’s air conduction hearing threshold levels using an electro-acoustic instrument (audiometer) equipped with earphones, that provides pure tones of specified discrete frequencies at known hearing levels.
Hearing protector means a device that is inserted or covers the ear and is designed for the purpose of protecting a person’s hearing.
Noise exposure standard means noise levels set by the OHS Regulations as the 8 hour equivalent continuous sound pressure of 85 decibels (A) measured in A-weighted-decibels referenced to 20 micropascals at an employee’s ear position, or a C-weighted peak hold sound pressure level reading of 140 decibels (C) measured in decibels referenced to 20 micropascals at an employee’s ear position.
Note: Decibel (dB) means the measurement unit used for sound pressure levels on a logarithmic scale.
Introduction

Sound power level means the total sound energy radiated per unit time (eg by an item of plant), measured as decibels referenced to 1 picowatt using octave bands or an A-weighting.

Sound pressure level means the pressure fluctuations in air expressed in decibels, calculated as 20 times the logarithm to the base 10 of the ratio of the root mean square sound pressure (in pascals) to the reference sound pressure of 20 micropascals.

Background

How does noise damage hearing?

5. Most people's ears are very sensitive to noise. When sound enters the outer ear, it vibrates the eardrum. These vibrations pass into the inner ear via tiny bones where, eventually, delicate nerve cells convert the vibrations into messages which are sent to the brain. Noise can affect these nerve cells, causing a temporary reduction in hearing. Most temporary hearing loss recovers within 24 hours under quiet conditions and may be accompanied by a ringing or buzzing in the ear, known as tinnitus.

6. If someone's ears are exposed to loud noise repeatedly over a period of time, the nerve cells in the inner ear may eventually die and not respond to sound. This condition is called noise induced hearing loss and usually occurs gradually over many years. At first, people may not notice any change in their hearing. Over the years as more of these nerve cells become damaged and die, the effect on hearing becomes noticeable, however, by this time the damage is irreversible. Noise induced hearing loss reduces a person's ability to hear high pitched sounds.

7. The degree of noise induced hearing loss that occurs is dependent on the level of noise, how long someone is exposed to it, and to some extent on individual susceptibility. Once damage to hearing occurs it cannot be repaired – only further damage can be prevented. Permanent hearing loss may also be accompanied by tinnitus.

8. Noise induced hearing loss may also result from exposure to sudden loud noises, such as explosions, gun shots or heavy hammering. These types of noises are commonly referred to as 'impulse' noises. If loud enough, exposure to sudden impulse noises can cause immediate permanent damage.

How can noise induced hearing loss affect someone?

9. Noise induced hearing loss often results in a reduced ability to perceive high pitched sounds and conversation may start to sound muffled or incomprehensible. For example, it might become more difficult to hear high pitched alphabetical phonetic sounds, like in the letters 's', 'k', 'p' and 't'. Once hearing loss occurs, it becomes more difficult for a person to take part in their normal activities of daily living and employment. For example, a person might find it difficult to have a normal conversation, use the telephone or listen to music, the television or the sounds of nature. Consequently, they may become less confident in social and work situations, causing them to feel isolated because they are embarrassed or anxious about their inability to hear properly. Such effects may also decrease a person's efficiency at work and may cause accidents when instructions or warning signals cannot be heard or understood properly.

Can noise induced hearing loss be cured?

10. Noise induced hearing loss is permanent and currently cannot be cured or repaired through medication or surgery. Hearing aids may only offer limited benefit.
What other effects are caused by excessive noise?

11. There is a growing body of evidence which suggests that exposure to constant noise chronically interferes with concentration and communication and is a cause of non-auditory damage in the cardio-vascular, endocrine, metabolic, gastro-intestinal and neurological systems.

12. Both sudden bursts of noise and continuous noise are known to affect activities such as reading and writing. Productivity in workplaces may be affected if there is excessive noise, especially if employees suffer from noise induced hearing loss as a result of it.

Who has duties?

13. Employers must provide and maintain, so far as is reasonably practicable, a working environment for their employees that is safe and without risks to health. OHS Act s21.

To ensure that employers provide a working environment that is safe and without risks to health, they must eliminate risks to health and safety so far as is reasonably practicable, and if it is not reasonably practicable to eliminate the risks to health and safety, reduce those risks so far as is reasonably practicable.

14. Employers must, so far as is reasonably practicable, monitor conditions at any workplace under the employer’s management and control. OHS Act s22(1)(b).

15. Employers must also, so far as is reasonably practicable, ensure that persons other than employees are not exposed to risks to their health or safety arising from the business activities undertaken by the employer. OHS Act s23.

16. An employer’s general duties under section 21 and section 35 of the OHS Act extend to independent contractors engaged by the employer and any employees of the independent contractor working at the workplace. However, these extended duties are limited to matters over which the employer has control or would have control if there was not an agreement in place purporting to limit or remove that control. OHS Act s21(3) and s35(2).

17. Regulations that set out the way an employer complies with their duties to employees under section 21 and section 35 of the OHS Act also apply in respect to independent contractors engaged by the employer and any employees of the independent contractor in relation to matters over which the employers has control. OHS Regulations r8(1).

18. Employers have a number of specific duties under the OHS Regulations to manage risks associated with noise exposure in the workplace, including the duty to ensure that employees:

- are not exposed to noise exceeding the noise exposure standard OHS Regulations r34; and
- are provided with audiometric testing (hearing tests), and in some cases audiological examinations. OHS Regulations r37-40.

19. Employers also have a duty to provide employees with hearing protectors. If hearing protection is provided, employers must also ensure that appropriate signage, labelling of plant or other appropriate means are used to identify when and where the hearing protectors are to be worn are in the workplace. OHS Regulations r34-35.

20. If employers design or modify their workplace, including any tool, machinery or plant used, they may also take on additional duties under the OHS Act. It is therefore recommended that employers read Part 2 of the Code which applies to designers, manufacturers and suppliers. OHS Act s25-30.
21. A **self-employed person** must ensure, so far as is reasonably practicable, that persons are not exposed to risks to their health or safety arising from the business activities of the self-employed person. \[\text{OHS Act s24 and OHS Regulations r11}\]

22. **Employees**, while at work, must take reasonable care for their own health and safety and that of others who may be affected by their acts or omissions in the workplace. Employees must also co-operate with their employer's actions to make the workplace safe (eg by following any information, instruction or training provided). \[\text{OHS Act s25(1)}\]

23. **Manufacturers and designers of plant** who know or ought to reasonably know that the plant will be used at a workplace, have a duty under the OHS Act to ensure that, so far as is reasonably practicable, the plant is manufactured or designed to be safe and without risks to health when used for the purpose for which it was manufactured or designed. \[\text{OHS Act s27 and s29}\]

24. Part 3.2 of the OHS Regulations requires manufacturers and designers to design and manufacture plant so that the sound power level is as low as is reasonably practicable, taking into account the noise emission and exposure. If the plant, when used for the purpose for which it was manufactured, may expose an employee to noise levels exceeding the exposure standard, the manufacturer must determine the sound power level of the plant, and ensure that this information is given to any person to whom it is supplied. \[\text{OHS Regulations r29 and r30}\]

25. **Designers of buildings or structures** who know, or ought reasonably to know, that the building or structure is to be used as a workplace, must ensure, so far as is reasonably practicable, that it is designed to be safe and without risks for people using them as workplaces. This includes risks associated with exposure to noise. \[\text{OHS Act s28}\]

26. **Suppliers** must ensure that plant they supply which they know, or ought reasonably to know is to be used in a workplace, is safe and without risks to health if used for a purpose for which it was designed, manufactured or supplied. When plant is supplied, it must be accompanied by any record stating the sound power level of the plant that the supplier receives from the manufacturer. In addition, suppliers must provide people to whom they supply plant with adequate information about how to use it safely. \[\text{OHS Act s30}; \text{OHS Regulations r31(1), r89, r90, r91}\]

27. **Persons who install, erect or commission plant** who know, or ought reasonably to know, that the plant is to be used in a workplace must ensure that nothing about the way the plant is installed, erected or commissioned makes its use unsafe or a risk to health, so far as reasonably practicable. This would include, for example, ensuring that plant is installed in accordance with designer or manufacturer specifications. \[\text{OHS Act s31}\]
The risk management process

28. This Code outlines a risk management process (see diagram 1) to help employers comply with their duties under the OHS Act and OHS Regulations. It involves the following steps:

- **Identifying** hazards associated with noise exposure in the workplace (see Part 3.1 of this Code)
- **Assessing**, where necessary, any associated risks (if unsure of appropriate risk controls) (see Part 3.2 of this Code)
- **Controlling** risks associated with noise exposure in the workplace (see Part 3.3 of this Code)
- **Monitoring, reviewing**, and where necessary, revising risk controls (see Part 3.3 of this Code)

Diagram 1 – The risk management process

Consultation

29. Employers must, so far as is reasonably practicable, consult with employees and HSRs, if any, on matters related to health or safety that directly affect, or are likely to directly affect them. This duty to consult also extends to independent contractors, including any employees of the independent contractor, engaged by the employer in relation to matters over which the employer has control (see paragraph 16).

Note: The characteristics of the workplace will have an impact on the way consultation is undertaken. For example, consider:

- the size and structure of the business
- the nature of the work
- work arrangements (such as shift work)
- characteristics of employees (such as language or literacy)

See worksafe.vic.gov.au for more information on consultation.

30. An employer has a duty consult with employees (including HSRs) when identifying or assessing hazards or risks to health and safety in the workplace, making decisions about measures to control such risks and proposing changes that may affect the health or safety of employees at the workplace.

31. It is important to consult with your employees as early as possible at each step of the risk management process, including when planning to:

- introduce new work or change existing work
- select new plant
- refurbish, renovate or redesign existing workplaces
- carry out work in new environments.
32. Employers who are required to consult on a matter must share information about the matter with employees, including relevant contractors and HSRs, give them reasonable opportunity to express their views, and take those views into account before making a decision.\[OHS\text{ Act}\ s36\].

33. Employers need to also encourage employees and contractors to report any problems immediately so that risks can be managed before an injury occurs.

34. Employees and contractors may have practical suggestions or potential solutions that can be implemented.

**Information, instruction, training and supervision**

35. Employers must provide employees with any necessary information, instruction, training or supervision to enable them to perform their work in a way that is safe and without risks to health. This duty also extends to independent contractors (including any employees of the independent contractor) engaged by the employer in relation to matters over which the employer has control.\[OHS\text{ Act}\ s21(2)(e)\].

36. The mix of information, instruction, training or supervision required will depend on the frequency, type of noise exposure in the workplace, and how much employees already know about the risks and necessary risk control measures.

37. Information, instruction and training needs to cover the nature of hazards associated with noise exposure in the workplace, including the need for risk control measures and how to properly use them. For example, ensuring employees understand the hazards associated with noise exposure in the workplace, including how to follow safety procedures and use risk control measures implemented for their protection.

38. Employers must provide supervision where such supervision is necessary for safe work.\[OHS\text{ Act}\ s21(2)(e)\]. Employers need to supervise employees in relation to, for example, how to properly use and maintain personal protective equipment (PPE) such as earplugs. This is particularly important with employees who are more vulnerable in their work areas, such as new, inexperienced or young employees.

39. If PPE is provided to control employee noise exposure in the workplace, supervision needs to include visual checks to ensure employees are using PPE where and when it is required.

40. Where the employees undertaking the work are new or inexperienced, such as young workers, it is often necessary to provide additional supervision.

41. When providing information, instruction and training to employees and independent contractors to ensure work is able to be performed in a way that is safe and without risks to health, it is important to include information about:

- the health and safety responsibilities of each party in the workplace
- how hearing can be affected by exposure to noise
- the detrimental effects hearing loss and tinnitus have on the quality of life, both at work and socially
- the tasks at the workplace that have the potential to give rise to hearing loss and the likely noise exposure level
- how to use noise control measures
- how to select, fit, wear, maintain and store personal hearing protectors
- how to report defects in hearing protectors and noise control equipment or raise any concerns regarding hazardous noise
- the purpose and nature of audiometric testing and audiological examinations.
42. Training should be provided to:
   - those employees who might be exposed to hazardous noise that may contribute to hearing loss
   - their managers and supervisors
   - health and safety committees and health and safety representatives
   - those responsible for the purchase of plant, noise control equipment, personal hearing protectors and for the design, scheduling and layout of work.

43. Training programs should be practical and 'hands on'. The structure, content and delivery of the training needs to take into account any special requirements of the employees and independent contractors being trained (e.g., specific skills or experience, disability, language, literacy and age).

44. Employers need to review their training program regularly and also when:
   - there is change to work processes, plant or equipment
   - there is an incident
   - new control measures are implemented
   - there is a request by an HSR
   - changes are made to relevant legislation, or
   - any other issues impact on the way the work is performed.

   Employers should also keep records of induction and training given to employees.

45. Refresher training needs to be provided as appropriate for a particular workplace. The frequency of refresher training needs to be determined having regard to the frequency with which employees and independent contractors carry out tasks that may expose them to noise above the noise exposure standard.
Designers of plant

46. Designers of plant must design the plant so that its sound power level is as low as is reasonably practicable. \textit{OHS Regulations s29}.

47. The safe design of plant can play a critical role in workplace safety. For instance, when a designer identifies hazards and controls any associated risks at the initial design stage of an item of plant, this can increase workplace safety in relation its use and maintenance.

48. Designers of plant should consider:
   - level of noise emitted from the plant
   - level of noise exposure to operators when using the plant for 8-12 hours in a day
   - preventing or reducing the impact between machine parts
   - replacing metal parts with quieter plastic parts
   - combining machine guards with acoustic treatment
   - enclosing particularly noisy machine parts
   - selecting power transmission which permits the quietest speed regulation (for example, rotation-speed-controlled electric motors)
   - isolating vibration-related noise sources within machines.

49. The following should be included in designs:
   - good seals for doors
   - machines with effective cooling flanges that reduce the need for air jet cooling
   - quieter types of fans or placing mufflers in the ducts of ventilation systems
   - quiet electric motors and transmissions
   - pipelines for low flow speeds (maximum 5 metres/second)
   - ventilation ducts with fan inlet mufflers and other mufflers to prevent noise transfer in the duct between noisy and quiet rooms.

50. Methods of maintenance and servicing should taken into account in noise control design.

Designers of buildings and structures \textit{OHS Act s28}

51. Designers of buildings or structures (or part of a building or structure) have a duty to ensure, so far as is reasonably practicable, that buildings or structures designed to be used as a workplace are designed to be safe and without risks for people using them for this purpose.

52. Designers of buildings and structures need to take noise control into account from the beginning of the planning process and minimise the noise transmitted through the structure to the lowest level that is reasonably practicable.

53. For new buildings, designers should consider:
   - the effect on noise levels of building reverberation, the building layout and location of workstations relative to any plant
   - selecting the frame, floor and machine bases so that all sources of disturbance can be provided with effective vibration isolation. Heavy, noisy equipment requires rigid, heavy bases. It is also possible to isolate machine bases from direct contact with the rest of the building frame (see figure 1)
   - isolating noise sources such as plant rooms.
• designing acoustic treatments for noisy areas. For example, cover ceilings (and walls in the case of very high ceilings) with sound-absorbing material, use floating floors
• using flexible construction joints as building elements
• designing walls, floors, windows and doors to provide the necessary sound transmission loss
• covering floors of office areas with carpets.

55. Control rooms should be adequately ventilated with air-conditioning in hot working areas. Otherwise, there is a risk that the doors will be opened for ventilation, which would negate the effectiveness of the room in reducing the noise exposure level for people inside.

Manufacturers of plant

OHS Act s29:

56. Manufacturers of plant must, so far as is reasonably practicable, manufacture the plant so that its sound power level is as low as reasonably practicable by taking noise emission and exposure into account. If, when used in a workplace for a purpose for which it was manufactured, the plant may expose an employee to noise above the exposure standard, the manufacturer must:
• determine the sound power level of the plant, and
• provide a record of the sound power level to any person to whom they supply the plant.
OHS Regulations r30

57. This information will help purchasers choose plant with low noise levels. In accordance with Part 3.5 (Plant) of the OHS Regulations manufacturers must also provide adequate information about:
• the purpose(s) for which the plant or substance was manufactured
• the results of any testing or examination of the plant
• any conditions necessary to ensure that the plant is safe and without risk to health if it is used for a purpose for which it was manufactured.
OHS Act s29(1)(c)(i)-(iii) and OHS Regulations r86

Figure 1 – Examples of noise control measures in an industrial building

Sound insulating separate rooms

54. With automation of processes, remote control from a separate room may be possible. Some control measures to consider during the design stage include:
• designing control rooms with materials having adequate transmission loss
• providing good sealing around doors and windows
• providing openings for ventilation with passages for cables and piping equipped with good seals.
Manufacturers need to manufacture plant:

- using the safety measures specified by the designer
- using materials and techniques that minimise the risk of hearing loss by reducing noise to the lowest level reasonably practicable (e.g., the use of quieter nylon gears instead of steel).

Suppliers of Plant

59. Suppliers must ensure, so far as is reasonably practicable, that plant they supply is safe and without risks to health if used in a workplace for a purpose for which it was designed, manufactured or supplied. In accordance with Part 3.5 (Plant) of the OHS Regulations, suppliers must also give adequate information about the purpose of plant and how to use it safely, to each person to whom they supply the plant. OHS Act s30(1).

60. Suppliers of plant must take any reasonably necessary action to obtain a record that states the sound power level of the plant from the person from whom the plan was acquired. This record must be provided when they supply the plant. OHS Act s30;

61. Suppliers need to also provide manufacturers information about:

- control measures to minimise exposure to noise associated with the plant
- how to maintain the plant to ensure safe use and operation.

Installers of Plant

62. Installers must ensure, so far as reasonably practicable, that plant is installed in a way that prevents its use being unsafe or a risk to health. For example, installers need to ensure that installation is undertaken according to the designer’s specifications. Isolating vibrating sources of noise should involve installing large heavy machines on separate bases or in such a way that they do not directly contact the remainder of the building structure.
Part 3.1 Hazard identification – exposure standard

63. The potential for noise to be hazardous is not always obvious. Hazard identification is a way of finding out which work activities have the potential to contribute to hearing loss. Exposure to noise is cumulative and an employee might perform a number of noisy work activities over time which, in combination, can expose them to noise that could affect their hearing.

64. Ways of identifying noise hazards include:
   - regularly walking around the workplace
   - identifying noise sources and which tasks or processes produce loud noise
   - talking to employees and observing how things are done.

65. Information regarding noise levels also needs to be obtained from manufacturers or suppliers of plant and equipment used at the workplace.

66. Employers need to check whether any employees have made any compensation claims for hearing loss and if any hearing loss or tinnitus has been found during audiometric testing. If an employee’s hearing has been affected in the workplace, it may indicate there is a noise issue at the workplace. See Part 3.4 of this Code for more information about audiometric testing.

Noise exposure standard

67. The OHS Regulations set a noise exposure standard or ‘level’ of 85 dB(A) averaged over an eight hour period, and a maximum or peak noise level of 140 dB(C). (Note: dB is the abbreviation for the decibel – the unit used for sound pressure levels on a logarithmic scale).

The complete noise exposure standard as set out in the OHS Regulations is:

a) the eight hour equivalent continuous sound pressure level of 85 dB(A) measured in A-weighted decibels referenced to 20 micropascals at an employee’s ear position, or

b) the C-weighted peak hold sound pressure level reading of 140 dB(C) measured in decibels referenced to 20 micropascals at an employee’s ear position.

OHS Regulations r5

68. If employees are exposed to noise that exceeds the exposure standard, the workplace is too noisy.

69. Noise can be a problem in a workplace if, for example, any of the following occurs:

   - employees have to raise their voice to communicate at a distance of one meter
   - employees have a temporary reduction in hearing or ringing in the ears after leaving work for the day

A checklist is provided at Appendix B to help identify noise hazards in the workplace.

70. If it is not clear whether there is a noise problem, some spot noise measurements may help. Table 1 below lists some common noise sources and their approximate noise levels. However, actual levels in the workplace may vary significantly from these figures.
Note: If, based on reasonable grounds, there is uncertainty as to whether the noise exposure standard is exceeded, the employer must conduct a noise determination. OHS Regulations r32. See Part 3.2 of this Code for more information.

Table 1 – Common noise sources and their typical sound levels

<table>
<thead>
<tr>
<th>Typical sound level in dB</th>
<th>Sound source</th>
</tr>
</thead>
<tbody>
<tr>
<td>140</td>
<td>Jet engine at 30m (pain can be felt at this threshold)</td>
</tr>
<tr>
<td>130</td>
<td>Rivet hammer (pain can be felt at this threshold)</td>
</tr>
<tr>
<td>120</td>
<td>Rock drill</td>
</tr>
<tr>
<td>110</td>
<td>Chain saw</td>
</tr>
<tr>
<td></td>
<td>Angle grinding</td>
</tr>
<tr>
<td>100</td>
<td>Sheet-metal workshop</td>
</tr>
<tr>
<td>90</td>
<td>Lawn-mower</td>
</tr>
<tr>
<td>85</td>
<td>Front-end loader</td>
</tr>
<tr>
<td></td>
<td>Listening to a personal music player in a quiet room</td>
</tr>
<tr>
<td>80</td>
<td>Kerbside heavy traffic</td>
</tr>
<tr>
<td></td>
<td>Lathe</td>
</tr>
<tr>
<td></td>
<td>Welding</td>
</tr>
<tr>
<td>70</td>
<td>Loud conversation</td>
</tr>
<tr>
<td>60</td>
<td>Normal conversation</td>
</tr>
<tr>
<td>40</td>
<td>Quiet radio music</td>
</tr>
<tr>
<td>30</td>
<td>Whispering</td>
</tr>
<tr>
<td>20</td>
<td>Quiet urban room</td>
</tr>
<tr>
<td>10</td>
<td>Rustling leaves</td>
</tr>
<tr>
<td>0</td>
<td>Hearing threshold</td>
</tr>
</tbody>
</table>

How long can people be exposed to noise before the exposure standard is exceeded?

71. Whether the noise exposure standard is exceeded depends on the level of noise involved and how long a person is exposed to it. The peak noise level of 140dB(C) usually relates to instantaneous, impact or impulse noise such as a gunshot, plane taking off or hammering. Any exposure above the peak is thought to create almost instant damage to structures of the ear, resulting in noise induced hearing loss.

72. Decibels are not like normal numbers; they cannot be added or subtracted in the normal way. The decibel scale is logarithmic. On this scale an increase of three decibels represents a doubling of sound energy. This means someone exposed to 88 decibels for eight hours is exposed to twice as much noise as someone exposed to 85 decibels for eight hours.
73. Table 2 below demonstrates the combinations of various exposure levels and the total length of time someone can be exposed to that particular noise level before the standard is exceeded.

Table 2 – Equivalent noise exposures

<table>
<thead>
<tr>
<th>Exposure level dB</th>
<th>Maximum exposure time to ensure that 85 dB(A) is not exceeded</th>
</tr>
</thead>
<tbody>
<tr>
<td>85</td>
<td>8 hrs</td>
</tr>
<tr>
<td>88</td>
<td>4 hrs</td>
</tr>
<tr>
<td>91</td>
<td>2 hrs</td>
</tr>
<tr>
<td>94</td>
<td>1 hr</td>
</tr>
<tr>
<td>97</td>
<td>30 min</td>
</tr>
<tr>
<td>100</td>
<td>15 min</td>
</tr>
<tr>
<td>103</td>
<td>7.5 min</td>
</tr>
<tr>
<td>106</td>
<td>3.8 min</td>
</tr>
<tr>
<td>109</td>
<td>1.9 min</td>
</tr>
<tr>
<td>112</td>
<td>57 sec</td>
</tr>
<tr>
<td>115</td>
<td>28.5 sec</td>
</tr>
<tr>
<td>118</td>
<td>14.3 sec</td>
</tr>
<tr>
<td>121</td>
<td>7.1 sec</td>
</tr>
<tr>
<td>124</td>
<td>3.6 sec</td>
</tr>
<tr>
<td>127</td>
<td>1.8 sec</td>
</tr>
<tr>
<td>130</td>
<td>0.9 sec</td>
</tr>
</tbody>
</table>

74. Table 2 above shows that someone being exposed to 85 dB for eight hours is equivalent to someone being exposed to 88 dB for four hours. In both cases the exposure standard is not being exceeded. However, exposure to 88 dB for more than four hours would exceed the standard. Similarly, if a person uses a grinder that generates 121 dB, the exposure standard will be exceeded after only seven and a half seconds. See paragraphs 89-91 and Table 3 in Part 3.2 of this Code for information about the noise exposure standard and extended work shifts.

75. Multiple sources of sound need to be taken into account when calculating whether the exposure standard is likely to be exceeded. For example, if someone is exposed to 88 dB for three hours and then 121 dB for five seconds the exposure standard would be exceeded for that person.

Note: When considering exposure levels, employers must not take into account the effect of any hearing protectors being worn. [OHS Regulations r32(2)]
Part 3.2 – Determining exposure to noise

76. A noise determination (assessment) can help an employer assess:
   - whether the noise exposure standard is exceeded
   - who is at risk of losing their hearing, and
   - what is causing that risk

When conducting a noise determination, the employer must consult with affected employees and any HSR. Also see Part 1 of this Code – “Consultation”

When is a noise determination required?

77. An employer must conduct a determination of an employee’s exposure to noise if, based on reasonable grounds, there is uncertainty as to whether the employee is or may be exposed to noise that exceeds the noise exposure standard. Uncertainty can arise when noise in the work environment is variable, there are multiple sources of noise and the duration of an employee’s exposure varies.

78. The employer must not take into account the effect of any hearing protectors worn in determining whether employee’s exposure to noise is or may exceed the exposure standard.

For more information about identifying noise problems, and the noise exposure standard see Appendix B – Noise Hazard Identification Checklist.

Who can perform a noise determination?

79. A noise determination needs to be done by a suitably qualified person. The more complex the situation, the more knowledgeable and experienced the person needs to be. Some employers may be able to do the determination themselves, but many will need someone like a consultant to do it for them.

80. A determination needs to be carried out by a person who has the appropriate noise measuring instruments and who, through training and experience:
   - understands what is required by the OHS Regulations
   - knows how to calibrate the instruments prior to and during testing
   - knows how to use the instruments and take the measurements properly, and
   - can interpret the results of the noise measurements.

81. Persons who may be suitably qualified to do a noise determination include occupational health and safety consultants, occupational hygienists, acoustical consultants and hearing conservation consultants.

How should a noise determination be done?

82. Guidance on how to do a noise determination can be found in AS/NZS1269.1 Occupational noise management Measurement and assessment of noise immission and exposure.

83. A noise determination may be simple or complex depending on what is causing the noise and the nature of the work. A noise determination needs to be done during a typical workday and must take into account the following factors:
   - the level of noise to which the employee is exposed
   - the duration of exposure
   - plant and other sources of noise at the workplace
   - systems of work at the workplace (ie how the job is done), and
   - any other relevant factors.
84. Where employees’ exposure to noise varies from day to day, the determination needs to take that into account. As a general rule, the worst case scenario needs to be measured.

85. Measurements need to be taken at the employee’s ear position, using suitable equipment that has been calibrated. Noise measurements should be taken at 0.1 to 0.2 metres from the ear canal entrance over a period of time that is representative of the process, activity or work pattern being assessed. The period needs to take into account significant variations in the level and duration of noise exposure at the workplace.

86. In most situations the use of a hand-held integrating sound level meter will produce the most useful information. In situations where employees are highly mobile or access for the person taking the measurement is difficult or unsafe, it may be more appropriate to use personal sound exposure meters (dose meters).

87. Noise measurements need to include the combined noise levels of all the tools, machines and processes that would normally be used at the same time as well as background noise including ventilation systems, cooling compressors and circulation pumps. To identify which noise sources contribute most to employee exposure, the noise from each source or work activity needs to also be measured separately.

88. The Ready Reckoner in Appendix C can be used to work out the total $L_{Aeq,8h}$ for combinations of noise levels and exposure duration for each work activity and the relative importance of each.

89. Shift durations of 10 hours or longer involve a degree of risk greater than that indicated by the eight hour measurement $L_{Aeq,8h}$. This increase in risk arises because of the additional damaging effect of continued exposure to noise at or after 10 hours. The risk may be further increased if there is reduced recovery time between successive shifts.

90. If employees work shifts of 10 hours or more and there is continued exposure, the adjustment factor for extended shifts as set out in AS/NZS 1269.1 (see Table 3) needs to be added to the measured $L_{Aeq,8h}$ before comparing it with the 85 dB(A) exposure standard for noise.

91. For example, if an employee works 12-hour shifts and the typical $L_{Aeq,8h}$ has been determined to be 93 dB(A), an additional one decibel is added to give an adjusted $L_{Aeq,8h}$ of 94 dB(A). Hence the employees’ $L_{Aeq,8h}$ exceeds the exposure standard for noise by 9 dB(A). For a fully worked example, see Appendix C.

<table>
<thead>
<tr>
<th>Shift length</th>
<th>Adjustments added to measured $L_{Aeq,8h}$ dB(A)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 10 hrs</td>
<td>+ 0</td>
</tr>
<tr>
<td>10 hrs or more to less than 14 hrs</td>
<td>+ 1</td>
</tr>
<tr>
<td>14 hrs or more to less than 20 hrs</td>
<td>+ 2</td>
</tr>
<tr>
<td>20 hrs or more</td>
<td>+ 3</td>
</tr>
</tbody>
</table>

Table 3 – Adjustments for extended work shifts

Representative determinations

92. If there are several employees that are exposed to identical sources of noise and their exposure is likely to be the same, then an employer may determine their noise exposure by conducting a representative determination in relation to one or more of those employees. (OHS Regulations r32(4)).

Spot noise measurements

93. A spot measurement using a sound level meter is a quick or brief measurement taken at a particular spot that gives an indication of the sort of noise levels present. This type of measurement taken next to a particular machine may provide some useful information about the noise emitted from the machine.
However, a spot noise assessment on its own is not sufficient to complete a noise determination because in most cases it does not represent an employee's actual exposure.

94. A noise level for a machine provides very little useful information on its own. This is because most employees don't spend all day in one fixed position; the measurement at the machine would not reflect the employee's actual exposure for the whole day. Therefore it is not possible to compare the result with the noise exposure.

**Noise contour maps**

95. Noise contour maps show the different noise levels in various areas of the workplace. This information is often used to mark out areas on the factory floor to show where hearing protectors need to be worn.

96. While this type of information is useful in showing where hearing protection is required to be worn, it does not represent actual employee exposure. Therefore it is not a replacement for a proper determination under the OHS Regulations. Employees' actual exposure depends on how much time they spend in a particular area and what they do. Employees do not usually spend all day in one fixed position. They move around and are exposed to various sources of noise throughout the course of performing their employment duties. Noise levels in a particular area also change throughout the day depending on what is happening and so a contour map is only an indication of the type of noise levels that may be present in a particular area. Noise contour maps are just a tool to help manage noise problems.

**Record of determination**

**OHS Regulations r33**

97. An employer who makes a determination of exposure to noise at the workplace must make a written record of the determination which:

- contains the results of the determination and that describes how the employer has taken into account:
  - the level of noise to which the employee is exposed
  - the duration of exposure
  - plant and other sources of noise at the workplace
  - any other relevant factors
- is kept for as long as it remains relevant
- is readily accessible to:
  - a HSR of the designated work group to which the determination relates
  - any employee to whom the determination relates.

98. The written record of determination needs to contain enough information to show that it was done properly with the appropriate factors being taken into account. The report needs to include information on the level of noise to which an employee is exposed, the sources of this noise, how the job is done and how long employees are exposed to the noise. Details on the type of equipment used to do the measurements, whether it was calibrated, where the measurements were taken and over what period of time are also important in the interpretation of the results. The checklist in Appendix G can be used as a guide to what to include in a noise determination report.
Duties of employers

99. The information recorded is also useful when reviewing the determination. It will be difficult to work out if the determination remains valid if it is not clear what happened during a determination that was done many years ago. Details may be lost if they have not been recorded adequately. If a determination is reviewed and it can be shown that it remains valid, it does not have to be repeated. If it cannot be demonstrated that the determination still applies, a noise determination will have to be repeated.
Part 3.3 - Risk control

100. Employers must consult with their employees (including any HSRs and independent contractors) when making decisions about how to control risks. OHS Act s35 Consulting with employees is likely to result in better risk control measures because it gives them the opportunity to contribute ideas, participate in trials and mock-ups for new risk control measures, and is likely to improve the uptake of risk control measures when they are implemented. In some instances, discussions with different people in the supply chain (eg suppliers, customers) could also assist.

101. Employers must ensure that, so far as is reasonably practicable, no employee is exposed to noise exceeding the noise exposure standard, by implementing specified risk control measures. The measures for controlling risk are ranked from the most effective to the least effective level of control, protection and reliability. This ranking is known as the hierarchy of control (see Table 4).

Table 4 – Hierarchy of control

<table>
<thead>
<tr>
<th>Level</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1. Eliminate the source of the noise</strong></td>
<td><strong>Eliminating the source of the noise to which an employee is exposed</strong> (eg ceasing the use of a noisy machine).</td>
</tr>
<tr>
<td><strong>2. Reduce the exposure of the employee to noise by:</strong></td>
<td><strong>Substituting quieter plant or processes</strong> (eg introducing a process to glue wood in place rather than hammering in nails). <strong>Using physical engineering controls to reduce an employee’s exposure to noise</strong> (eg using absorbent lining on surfaces to cushion the fall or impact of objects).</td>
</tr>
<tr>
<td>• substitution</td>
<td></td>
</tr>
<tr>
<td>• engineering controls</td>
<td></td>
</tr>
<tr>
<td><strong>NOTE: An employer may use a combination of these control measures in this category.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>3. Reduce the exposure of the employee to noise using administrative controls</strong></td>
<td><strong>Putting systems of work in place which help to reduce exposure to noise</strong> (eg limiting the time employees spend in noisy areas by moving them to quiet work areas before their daily noise exposure levels exceed the exposure standard).</td>
</tr>
<tr>
<td><strong>4. Reduce the exposure of an employee to noise by providing hearing protectors</strong></td>
<td><strong>Providing hearing protectors to protect employees from exposure</strong> (eg providing earmuffs or earplugs to employees on a construction site).</td>
</tr>
</tbody>
</table>
102. Under the hierarchy of control employers must consider and apply each type of control measure so it controls employee exposure to noise, so far as is reasonably practicable, before considering and applying the one below it. Employers must work their way down the hierarchy until employees' exposure does not exceed the exposure standard. This means that employers cannot give employees hearing protectors without first trying to fix the noise problem using higher level control measures. However, hearing protectors may need to be used as an interim measure until the noise problem can be controlled with higher level controls. Often it will be necessary to use a combination of measures to effectively control noise problems.

103. It is worth noting that if noise can be controlled without relying on hearing protectors, then audiometric testing does not have to be provided. Where hearing protectors are required to make sure that employees' exposure does not exceed the noise exposure, standard testing must be provided. For more information about hearing tests see Part 3.4 of this Code.

Eliminating the source of the noise

104. The most effective way to control noise is to eliminate the source of noise completely, for example by:

- getting rid of noisy plant that is not needed or replacing it with quieter plant
- eliminating noisy processes that are no longer needed
- eliminating the need for noisy processes such as cutting or grinding off excess material
- purchasing pre-cut or pre-fabricated materials

Reducing exposure to noise

105. Employers must ensure that employees are not exposed to noise above the exposure standard. If it is not reasonably practicable to eliminate the source of noise, an employer must, so far as is reasonably practicable, reduce the exposure of the employee to noise above the exposure standard by substitution of plant or process or by using engineering controls, or a combination of both.

Substituting quieter plant or processes

106. One of the most effective long-term ways of reducing noise at work is to introduce a purchasing policy to choose the quietest plant for the job. This can be done by obtaining noise information (sound power level data) from the manufacturer, importer or supplier of plant and comparing it to determine the quietest plant. Refer to Appendix D – ‘Select Quiet’ Guide for information about purchasing quieter equipment.

107. At times, the quietest plant available may still be too noisy. In these situations, it can be necessary to review and substitute current work processes with more effective ones such as:

- using welded construction in large-scale fabrications instead of riveted construction
- bending steel by using a pneumatic or hydraulic process instead of hammering it into shape
- lowering materials in a controlled manner rather than throwing them or letting them fall via gravity
- brushing metal swarf off instead of using a compressed air gun
- using a vacuum to clean up work areas instead of using compressed air to blow away debris
- using pop rivets instead of hot rivets set by traditional hammering
Duties of employers

Engineering controls

108. Engineering controls can be an effective way to reduce an employee’s exposure to noise. Employers need to understand how plant and work systems operate and identify plant and processes that cause noise in order to determine the best possible way of reducing, minimising or controlling noise at its source.

109. Examples of engineering controls include:

- eliminating impacts between hard objects or surfaces
- minimising the drop height of objects or the angle that they fall onto hard surfaces
- using absorbent lining on surfaces to cushion the fall or impact of objects
- fitting of exhaust mufflers on internal combustion engines
- fitting silencers to compressed air exhausts
- isolating (using rubber mounts and flexible connections) a vibrating noise source to separate it from the surface on which it is mounted
- ensuring gears mesh together better
- fixing damping materials (such as rubber) or stiffening to panels to reduce their tendency to vibrate
- building enclosures or sound proof covers around noise sources
- fitting sound absorbing materials to hard reflective surfaces
- reducing flow, speed or pressure of particular plant components such as fans
- changing the material the equipment or its parts are made of (for example, change from metal components to plastic components).
- avoiding sudden changes in pressure, speed or direction of flow in plant.

110. For more detailed information on some of the noise control measures listed above (including illustrations) refer to Appendix E – Engineering control measures.

Written record of control

111. An employer must make a written record that describes the actions necessary to implement higher order risk controls (such as substitution quieter plant or processes), if it is not reasonably practicable to implement these higher order risk controls within six months. The written record must describe the actions necessary to implement the risk control measure(s) and when these actions will be carried out. OHS Regulations r34(8).

112. An example where this situation applies is where an employer intends to import quieter new plant but it will take longer than six months to do so. Another example of where a written plan would be required is when it is intended to engineer out a noise problem but it is likely to take more than six months to properly evaluate the process and try different engineering controls.

113. An employer that makes a written record of control must ensure that the record is accessible to any employee affected by the proposed control measure and HSRs (if any) responsible for any designated work groups affected by the proposed control measure. OHS Regulations r34(10).

Maintenance of plant and equipment

114. Regular maintenance of plant and equipment is essential as it will deteriorate with age and can become noisier. Check for changes in noise levels – badly worn bearings and gears, poor lubrication, blunt blades, loose parts, unbalanced rotating parts and steam or air leaks all create noise that can be reduced with good maintenance. Engineering controls such as vibration mountings, impact absorbers, gaskets, seals, silencers, barriers and other equipment needs to be regularly inspected and maintained.
Duties of employers

Administrative controls

115. If an employer has, so far as is reasonably practicable, tried to eliminate the source of, or reduce exposure to, noise and an employee is still exposed to noise that exceeds the noise exposure standard, an employer must reduce the exposure of the employee to noise by using administrative controls.

Administrative control measures involve adjusting the way work is organised to reduce the number of employees affected, the level of noise or the length of time that employees are exposed to excessive noise.

116. Some administrative measures include:
- increasing the distance between noise sources and employees
- separating quiet areas away from areas with noisy plant and processes
- doing noisy work out of normal working hours if possible
- minimising the number of employees working in noisy areas
- providing quiet areas for rest breaks for employees exposed to noisy work
- sign posting noisy areas and restricting access
- rotating employees between noisy and quiet jobs.

Provision of hearing protectors

117. Hearing protectors such as earmuffs or earplugs, must be used when higher level controls, including elimination, substitution, engineering or administrative measures have been put in place, so far as is reasonably practicable, but employees are still exposed to noise above the exposure standard.

118. In some cases, hearing protectors should be used as an interim measure until more permanent higher level control measures are implemented.

Selecting hearing protectors

119. When selecting hearing protectors, an employer must consider the nature, level and duration of noise and the systems of work at the workplace. It is important to provide adequate protection without overprotecting. Overprotection makes useful sounds such as warning signals hard to hear and can put an employee’s personal safety at risk. When several employees are exposed to identical sources of noise at the workplace and their exposure is likely to be the same, employers should select hearing protectors for those employees by taking into account the factors listed above in respect of one or more of those employees.

120. Employers need to also consider:
- whether they comply with AS/NZS 1270 Acoustics – hearing protectors
- the suitability for the type of working environment and the systems of work. For example, earplugs are unhygienic when rolled up and inserted into the ear with dirty hands; in these circumstances earmuffs are more appropriate. However, earmuffs can be uncomfortable to wear in hot environments and can make it difficult for the employee to wear a helmet
- the comfort, weight and clamping force of the personal hearing protector.

121. The individual fit of personal hearing protectors to the user is critical for optimum protection. Wearing additional work equipment (eg hard hats, dust masks and eye protection) may affect the performance of a hearing protector. The fit of hearing protectors needs to be checked while the user is wearing regular work equipment. Employees wearing spectacles need to be fitted with hearing protectors while wearing the spectacles.
Duties of employers

122. Personal hearing protectors need to be selected and maintained in accordance with AS/NZS 1269.3 Occupational noise management – hearing protector program. Good quality hearing protectors will generally include information about how to maintain them. Employers need to involve employees in the selection process and offer a reasonable choice from a range of types. It is important that the hearing protector chosen is worn at all times in noisy areas.

123. Suppliers of hearing protectors need to provide the full information on the attenuation (reduction in sound) likely to be provided such as the SLC80 ratings, class and octave band attenuation values. The attenuation values need to be derived from attenuation measurements made in accordance with AS/NZS 1270 Acoustics – hearing protectors.

Maintenance of hearing protectors

124. Personal hearing protectors should be regularly inspected and maintained to ensure they remain in clean, workable condition. The inspections should need to check that:

- ear-muff seals are undamaged
- the tension of headbands is not reduced
- there are no unofficial modifications
- compressible ear-plugs are soft, pliable and clean.

125. If disposable ear-plugs are used, they should only be worn once.

126. Employers need to provide employees with training, information and instruction in the proper use, fit, care and maintenance of personal hearing protectors. Employers should also:

- specify the need to wear hearing protectors in safety procedures
- place someone in charge of issuing and making sure replacements are readily available
- carry out spot checks to ensure that employees are wearing their hearing protectors when required and are using them correctly
- ensure all managers and supervisors set a good example and wear personal hearing protectors at all times when in hearing protector areas.

Hearing protector signs and labels

127. When hearing protectors are required to be provided under the OHS Regulations, the employer must clearly identify, by signs, labelling of plant or other appropriate means when and where they are to be worn. OHS Regulations r35.

128. Areas where people need to wear hearing protection must be clearly identified. OHS Regulations r35. Hearing protector areas and the boundaries of these areas need to be clearly defined. Employees and other persons, including managers and visitors, should not enter these areas without wearing appropriate personal hearing protectors, regardless of how short the time they stay in the hearing protector area.

129. Where sign-posting is not appropriate, make other arrangements to ensure that employees and others know when personal hearing protectors are required. For example:

- attach prominent labels to tools and equipment indicating that personal hearing protectors are required be worn when operating them
- provide written and verbal instructions on circumstances in which personal hearing protectors are needed.

130. Employers must provide adequate training and supervision to employees. OHS Act s21(2)(e). This includes ensuring that hearing protectors are worn when needed. See page 8 for additional information regarding information, instruction and training.
Duties of employers

Maintaining risk controls
OHS Regulations r18:

131. Employers must ensure that control measures are properly installed (if applicable), used and maintained. The purpose of maintaining control measures is to ensure that they perform as originally intended and continue to prevent or adequately control exposure to noise. Maintenance of control measures should include:

- frequent inspections
- visual checks to ensure that they are being properly applied by employees and independent contractors
- testing of equipment
- preventative maintenance of engineering controls and PPE
- any necessary remedial work to ensure physical controls continue to operate effectively.

132. Sometimes it may be necessary to improve, extend or replace existing control measures to ensure they continue to provide adequate control of risk.

133. Employers should have a maintenance procedure in place to ensure that any defects in control measures are detected as early as possible.

Review and revision of risk controls
OHS Regulations r36:

134. It is important to monitor risk controls to ensure they remain effective. Employers must ensure that any measures implemented to control an employee's exposure to noise are reviewed and, if necessary, revised in the following circumstances:

- if an audiological examination report states that an employee has suffered hearing loss that is likely to be due to exposure to noise;
- after the occurrence of any notifiable incident that involves exposure to noise above the exposure standard
- if for any other reason, the risk control measures do not adequately control noise exposure to a level at or below the exposure standard, or
- after receiving a request for review from a HSR. A HSR can make a request if they believe, on reasonable grounds, that:
  - any of the circumstances listed above exist
  - the employer has failed to properly review the risk controls, or
  - in conducting a review of or revising the risk controls, the employer has failed to take into account any of the circumstances listed above.

See worksafe.vic.gov.au for more information about incident notification and duties of employers to report fatalities, serious injuries and incidents.
Part 3.4 - Audiometric testing and audiological examinations

Audiometric testing

OHS Regulations r19, 37

135. Audiometric testing involves measuring a person's hearing levels using an electroacoustic instrument (audiometer) equipped with earphones. If an employer is required to provide hearing protectors to control an employee's exposure to noise above the noise exposure standard, they must also provide audiometric testing. Testing must be provided for the employee at the employer's cost and the employee must be provided with information about the purpose, and the type or nature of the testing.

OHS Regulations r19

136. Audiometric testing must be provided within three months of an employee starting work that requires hearing protectors, at least every two years and at any time when reasonably requested by a HSR of the employee's designated work group. Testing needs to be performed by a person who has the appropriate training or qualifications and has relevant experience. The testing may be conducted within, or external to the workplace. Persons who perform audiometric testing need to also have a sound knowledge of the OHS Regulations.

Conducting audiometric testing

137. Employers required to provide audiometric testing must ensure that they engage persons who are suitably qualified in occupational health and safety. Audiometric testing needs to be performed by a person who has the appropriate training or qualifications and has relevant experience. The testing may be conducted within, or external to the workplace. Persons who perform audiometric testing need to also have a sound knowledge of the OHS Regulations. Persons who may meet these criteria include:

- ear, nose and throat specialists
- audiologists, and
- persons who have successfully completed an appropriate industrial screening audiometry course and have maintained practical experience.

138. Equipment (audiometers) used by persons doing hearing tests needs to comply with and be calibrated in accordance with any relevant standards such as AS 2586: Audiometers.

139. Employers need to ensure that audiometric testing is in accordance with AS/NZS 1269.4 Occupational Noise Management Part 4: Auditory Assessment for information about general audiometry, reference and monitoring audiometry and required testing procedures. Employers may also consult with audiometric service providers for more information about what steps employees are required take prior to and after audiometric testing.

140. Employers need to ask the audiometric service provider to compile a report or provide test results to enable the comparison between consecutive audiometric tests. Each employee tested must be given a copy of their own report as soon as reasonably possible after the employer receives it. It should be noted that the audiometric tests employers provide will be considered by hearing loss assessors in the event an employee makes a claim for impairment benefits. It is important to ensure that there is enough detail in test reports to establish that the audiometric testing was conducted in accordance with AS/NZS 1269.4 Occupational Noise Management Part 4: Auditory assessment.

Audiological examinations

OHS Regulations r20(2)(a), 36, 38 & 39

141. If the results of two or more audiometric tests over a period not exceeding two years indicate a reduction in hearing levels equal to or greater than 15dB at 3000, 4000 or 6000 Hz, an employer must provide for the employee to undergo an audiological examination as soon as reasonably possible. For example, if an employee undergoes yearly audiometric tests, and the hearing loss found each time is found to be 7.5 decibels, they will need to be referred as it meets the 15dB over two years testing.
142. An audiological examination involves examining a person's ear and assessing their hearing levels to establish the type and cause of any hearing disorder. Examinations need to be provided by a suitably qualified person such as an audiologist or an ear nose and throat specialist. Employers must ensure they receive a report from the audiological examination provider for each employee tested that contains the examination results and states whether the employee has suffered hearing loss that is likely to be due to exposure to noise.

OHS Regulations r38 Each employee must be given a copy of their own report as soon as reasonably possible after the employer receives it. OHS Regulations r20(2)(a)

143. If the result of the audiological examination indicates that the cause of the hearing loss is likely to be due to exposure to noise then the employer must review and, if necessary, revise, risk control measures that have been put in place to control the employee's exposure to noise. OHS Regulations r36(1)(b)

Record keeping
OHS Regulations r20, 40

144. Employers must retain any audiometric test results and audiological examination reports as a confidential record for as long as the affected employee is employed by the employer. OHS Regulations r40(1). Copies of reports must be given to the employees to whom they relate. OHS Regulations r20(2)

145. An employer must also, on request, provide a HSR with aggregate results of the most recent audiometric tests relating to the HSR's designated work group. However, the results provided must not contain information that identifies the employees tested or from which the employee's identity could be reasonably obtained. OHS Regulations r40(2) and (3)
Appendix A — The compliance framework

The Occupational Health and Safety Act 2004 (OHS Act) sets out the key principles, duties and rights in relation to occupational health and safety.

The Occupational Health and Safety Regulations 2017 (OHS Regulations) specify the way in which a duty imposed by the OHS Act must be performed, or prescribe procedural or administrative matters to support the OHS Act (eg requiring licences for specific activities, the keeping of records or giving notice).

Compliance codes provide practical guidance to duty holders. If a person complies with a provision of a compliance code, they are deemed to comply with the OHS legislative duty covered by the code provision. However, compliance codes are not mandatory, and a duty holder may choose to use some other way to achieve compliance.

WorkSafe positions are guidelines made under section 12 of the OHS Act that state how WorkSafe will apply the OHS Act or OHS Regulations or exercise discretion under a provision of the OHS Act or OHS Regulations. WorkSafe positions are intended to provide certainty to duty holders and other affected parties.

Non-statutory guidance includes information published by WorkSafe aimed at building people's knowledge and awareness of OHS issues, risks to health and safety, and the disciplines and techniques that can be applied to manage and control risks. Non-statutory guidance is not mandatory, nor does it provide any deemed to comply outcomes for duty holders. This guidance does, however, form part of the state of knowledge about OHS.
Appendix B — Noise hazard identification checklist

Description of work location: _____________________________________________________________________  
Activities at workstation: _________________________________________________________________________  
Assessed by: ___________________________________________________________________________________
Date: ________________________________________________________________________________________  

Answering ‘yes’ to one or more of the questions in the table below may indicate that there is a noise problem at your workplace. A noise determination must be carried out if there is uncertainty (based on reasonable grounds) that the noise exposure standard is or may be exceeded in your workplace.

<table>
<thead>
<tr>
<th>Hazard identification questions</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Is a raised voice needed to communicate with someone about one metre away?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Do employees notice a reduction in hearing over the course of the day? (This may only become noticeable after work, for example, needing to turn up the radio on the way home)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Are employees using noisy powered tools or machinery?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Are there noises due to impacts (such as hammering, pneumatic impact tools) or explosive sources (such as explosive powered tools, detonators)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Are personal hearing protectors used for some work?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Do employees complain that there is too much noise or that they can’t clearly hear instructions or warning signals?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Do employees experience ringing in the ears or a noise sounding different in each ear?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Do any long-term employees appear to be hard of hearing?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Have there been any workers’ compensation claims for noise-induced hearing loss?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Does any equipment have a manufacturer’s information (including labels) indicating noise levels equal or greater than any of the following:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) 80 dB(A) $L_{Aeq,T}$ $(T= time period over which noise is measured)$?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(b) 130 dB(C) peak sound power level?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(c) 88 dB(A) sound power level?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Do the results of audiometry tests indicate that past or present employees have hearing loss?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Tables B1 to B3 provide a simple way of working out an employee's $L_{\text{Aeq,8h}}$ (eight-hour equivalent continuous sound pressure level) if you know the noise level and duration of each of the noisy tasks carried out by the employee during the work shift.

From Tables B1 or B2 you read off the number of “noise exposure points” that correspond to a particular task's noise level and exposure duration. Table B1 is for noise levels between 75 and 105 dB(A) and Table B2 is for higher noise levels between 95 and 125 dB(A).

For example, a task producing a noise level at the employee's ear of 93 dB(A) that is done for two lots of 30 minutes in a shift (i.e. one hour total) produces 80 noise exposure points. Another task with a noise level of 120 dB(A) for one minute during the shift produces 670 points.

These points can be added (in the normal arithmetic way) to give the total exposure points for the shift. Table B3 is then used to convert the total points to the $L_{\text{Aeq,8h}}$.

In the example above, if these were the only noisy tasks carried out by the employee, the points total is 750 and (from Table B3, rounding to the nearest whole decibel) the $L_{\text{Aeq,8h}}$ for the employee is 94 dB(A).

This calculated $L_{\text{Aeq,8h}}$ value can be compared with the exposure standard for noise i.e. $L_{\text{Aeq,8h}} = 85$ dB(A). Additionally, noise exposure points can be used to prioritise the noise control program by showing which tasks make the greatest contribution to the total noise exposure.
### Table B1 – Exposure points for 75-105dB(A)/15 minutes - 12 hours

<table>
<thead>
<tr>
<th>Sound Level $L_{eq,T}$ dB(A)</th>
<th>Duration of exposure per shift</th>
<th>15 min</th>
<th>30 min</th>
<th>1 h</th>
<th>2 h</th>
<th>4 h</th>
<th>8 h</th>
<th>10 h*</th>
<th>12 h*</th>
</tr>
</thead>
<tbody>
<tr>
<td>105</td>
<td></td>
<td>320</td>
<td>640</td>
<td>1270</td>
<td>2530</td>
<td>5060</td>
<td>10120</td>
<td>12650</td>
<td>15180</td>
</tr>
<tr>
<td>104</td>
<td></td>
<td>250</td>
<td>500</td>
<td>1000</td>
<td>2010</td>
<td>4020</td>
<td>8040</td>
<td>10050</td>
<td>12060</td>
</tr>
<tr>
<td>103</td>
<td></td>
<td>200</td>
<td>400</td>
<td>800</td>
<td>1600</td>
<td>3200</td>
<td>6400</td>
<td>8000</td>
<td>9600</td>
</tr>
<tr>
<td>102</td>
<td></td>
<td>160</td>
<td>320</td>
<td>640</td>
<td>1270</td>
<td>2540</td>
<td>5070</td>
<td>6340</td>
<td>7600</td>
</tr>
<tr>
<td>101</td>
<td></td>
<td>130</td>
<td>250</td>
<td>500</td>
<td>1010</td>
<td>2010</td>
<td>4030</td>
<td>5040</td>
<td>6040</td>
</tr>
<tr>
<td>100</td>
<td></td>
<td>100</td>
<td>200</td>
<td>400</td>
<td>800</td>
<td>1600</td>
<td>3200</td>
<td>4000</td>
<td>4800</td>
</tr>
<tr>
<td>99</td>
<td></td>
<td>80</td>
<td>160</td>
<td>320</td>
<td>640</td>
<td>1270</td>
<td>2540</td>
<td>3180</td>
<td>3810</td>
</tr>
<tr>
<td>98</td>
<td></td>
<td>63</td>
<td>130</td>
<td>250</td>
<td>500</td>
<td>1010</td>
<td>2020</td>
<td>2520</td>
<td>3030</td>
</tr>
<tr>
<td>97</td>
<td></td>
<td>50</td>
<td>100</td>
<td>200</td>
<td>400</td>
<td>800</td>
<td>1600</td>
<td>2000</td>
<td>2410</td>
</tr>
<tr>
<td>96</td>
<td></td>
<td>40</td>
<td>80</td>
<td>160</td>
<td>320</td>
<td>640</td>
<td>1270</td>
<td>1590</td>
<td>1910</td>
</tr>
<tr>
<td>95</td>
<td></td>
<td>32</td>
<td>63</td>
<td>130</td>
<td>250</td>
<td>510</td>
<td>1010</td>
<td>1260</td>
<td>1520</td>
</tr>
<tr>
<td>94</td>
<td></td>
<td>25</td>
<td>50</td>
<td>100</td>
<td>200</td>
<td>400</td>
<td>800</td>
<td>1000</td>
<td>1210</td>
</tr>
<tr>
<td>93</td>
<td></td>
<td>20</td>
<td>40</td>
<td>80</td>
<td>160</td>
<td>320</td>
<td>640</td>
<td>800</td>
<td>960</td>
</tr>
<tr>
<td>92</td>
<td></td>
<td>16</td>
<td>32</td>
<td>63</td>
<td>130</td>
<td>250</td>
<td>510</td>
<td>630</td>
<td>760</td>
</tr>
<tr>
<td>91</td>
<td></td>
<td>13</td>
<td>25</td>
<td>50</td>
<td>100</td>
<td>200</td>
<td>400</td>
<td>500</td>
<td>600</td>
</tr>
<tr>
<td>90</td>
<td></td>
<td>10</td>
<td>20</td>
<td>40</td>
<td>80</td>
<td>160</td>
<td>320</td>
<td>400</td>
<td>480</td>
</tr>
<tr>
<td>89</td>
<td></td>
<td>7.9</td>
<td>16</td>
<td>32</td>
<td>64</td>
<td>130</td>
<td>250</td>
<td>320</td>
<td>380</td>
</tr>
<tr>
<td>88</td>
<td></td>
<td>6.3</td>
<td>13</td>
<td>25</td>
<td>50</td>
<td>100</td>
<td>200</td>
<td>250</td>
<td>300</td>
</tr>
<tr>
<td>87</td>
<td></td>
<td>5.0</td>
<td>10</td>
<td>20</td>
<td>40</td>
<td>80</td>
<td>160</td>
<td>200</td>
<td>240</td>
</tr>
<tr>
<td>86</td>
<td></td>
<td>4.0</td>
<td>8.0</td>
<td>16</td>
<td>32</td>
<td>64</td>
<td>130</td>
<td>160</td>
<td>190</td>
</tr>
<tr>
<td>85</td>
<td></td>
<td>3.2</td>
<td>6.3</td>
<td>13</td>
<td>25</td>
<td>50</td>
<td>100</td>
<td>130</td>
<td>150</td>
</tr>
<tr>
<td>84</td>
<td></td>
<td>2.5</td>
<td>5.0</td>
<td>10</td>
<td>20</td>
<td>40</td>
<td>80</td>
<td>100</td>
<td>120</td>
</tr>
<tr>
<td>83</td>
<td></td>
<td>2.0</td>
<td>4.0</td>
<td>8.0</td>
<td>16</td>
<td>32</td>
<td>64</td>
<td>80</td>
<td>96</td>
</tr>
<tr>
<td>82</td>
<td></td>
<td>1.6</td>
<td>3.2</td>
<td>6.3</td>
<td>13</td>
<td>25</td>
<td>51</td>
<td>63</td>
<td>76</td>
</tr>
<tr>
<td>81</td>
<td></td>
<td>1.3</td>
<td>2.5</td>
<td>5.0</td>
<td>10</td>
<td>20</td>
<td>40</td>
<td>50</td>
<td>60</td>
</tr>
<tr>
<td>80</td>
<td></td>
<td>1.0</td>
<td>2.0</td>
<td>4.0</td>
<td>8.0</td>
<td>16</td>
<td>32</td>
<td>40</td>
<td>48</td>
</tr>
<tr>
<td>79</td>
<td></td>
<td>0.8</td>
<td>1.6</td>
<td>3.2</td>
<td>6.4</td>
<td>13</td>
<td>25</td>
<td>32</td>
<td>38</td>
</tr>
<tr>
<td>78</td>
<td></td>
<td>0.6</td>
<td>1.3</td>
<td>2.5</td>
<td>5.0</td>
<td>10</td>
<td>20</td>
<td>25</td>
<td>30</td>
</tr>
<tr>
<td>77</td>
<td></td>
<td>0.5</td>
<td>1.0</td>
<td>2.0</td>
<td>4.0</td>
<td>8.0</td>
<td>16</td>
<td>20</td>
<td>24</td>
</tr>
<tr>
<td>76</td>
<td></td>
<td>0.4</td>
<td>0.8</td>
<td>1.6</td>
<td>3.2</td>
<td>6.4</td>
<td>13</td>
<td>16</td>
<td>19</td>
</tr>
<tr>
<td>75</td>
<td></td>
<td>0.3</td>
<td>0.6</td>
<td>1.3</td>
<td>2.5</td>
<td>5.1</td>
<td>10</td>
<td>13</td>
<td>15</td>
</tr>
</tbody>
</table>
### Table B2 – Exposure points for 95-125dB(A)/5 seconds - 10 minutes

<table>
<thead>
<tr>
<th>Sound Level $L_{Aeq}$ dB(A)</th>
<th>Duration of exposure per shift</th>
<th>5 sec</th>
<th>10 sec</th>
<th>15 sec</th>
<th>30 sec</th>
<th>1 min</th>
<th>2 min</th>
<th>5 min</th>
<th>10 min</th>
</tr>
</thead>
<tbody>
<tr>
<td>125</td>
<td></td>
<td>180</td>
<td>360</td>
<td>530</td>
<td>1050</td>
<td>2110</td>
<td>4220</td>
<td>10540</td>
<td>21080</td>
</tr>
<tr>
<td>124</td>
<td></td>
<td>140</td>
<td>280</td>
<td>420</td>
<td>840</td>
<td>1680</td>
<td>3350</td>
<td>8370</td>
<td>16750</td>
</tr>
<tr>
<td>123</td>
<td></td>
<td>110</td>
<td>220</td>
<td>330</td>
<td>670</td>
<td>1330</td>
<td>2660</td>
<td>6650</td>
<td>13300</td>
</tr>
<tr>
<td>122</td>
<td></td>
<td>90</td>
<td>180</td>
<td>260</td>
<td>530</td>
<td>1060</td>
<td>2110</td>
<td>5280</td>
<td>10570</td>
</tr>
<tr>
<td>121</td>
<td></td>
<td>70</td>
<td>140</td>
<td>210</td>
<td>420</td>
<td>840</td>
<td>1680</td>
<td>4200</td>
<td>8390</td>
</tr>
<tr>
<td>120</td>
<td></td>
<td>56</td>
<td>110</td>
<td>170</td>
<td>330</td>
<td>670</td>
<td>1330</td>
<td>3330</td>
<td>6670</td>
</tr>
<tr>
<td>119</td>
<td></td>
<td>44</td>
<td>88</td>
<td>130</td>
<td>270</td>
<td>530</td>
<td>1060</td>
<td>2650</td>
<td>5300</td>
</tr>
<tr>
<td>118</td>
<td></td>
<td>35</td>
<td>70</td>
<td>110</td>
<td>210</td>
<td>420</td>
<td>840</td>
<td>2100</td>
<td>4210</td>
</tr>
<tr>
<td>117</td>
<td></td>
<td>28</td>
<td>56</td>
<td>84</td>
<td>170</td>
<td>330</td>
<td>670</td>
<td>1670</td>
<td>3340</td>
</tr>
<tr>
<td>116</td>
<td></td>
<td>22</td>
<td>44</td>
<td>66</td>
<td>130</td>
<td>270</td>
<td>530</td>
<td>1330</td>
<td>2650</td>
</tr>
<tr>
<td>115</td>
<td></td>
<td>18</td>
<td>35</td>
<td>53</td>
<td>110</td>
<td>210</td>
<td>420</td>
<td>1050</td>
<td>2110</td>
</tr>
<tr>
<td>114</td>
<td></td>
<td>14</td>
<td>28</td>
<td>42</td>
<td>84</td>
<td>170</td>
<td>330</td>
<td>840</td>
<td>1680</td>
</tr>
<tr>
<td>113</td>
<td></td>
<td>11</td>
<td>22</td>
<td>33</td>
<td>67</td>
<td>130</td>
<td>270</td>
<td>670</td>
<td>1330</td>
</tr>
<tr>
<td>112</td>
<td></td>
<td>8.8</td>
<td>18</td>
<td>26</td>
<td>53</td>
<td>110</td>
<td>210</td>
<td>530</td>
<td>1060</td>
</tr>
<tr>
<td>111</td>
<td></td>
<td>7.0</td>
<td>14</td>
<td>21</td>
<td>42</td>
<td>84</td>
<td>170</td>
<td>420</td>
<td>840</td>
</tr>
<tr>
<td>110</td>
<td></td>
<td>5.6</td>
<td>11</td>
<td>17</td>
<td>33</td>
<td>67</td>
<td>130</td>
<td>330</td>
<td>670</td>
</tr>
<tr>
<td>109</td>
<td></td>
<td>4.4</td>
<td>8.8</td>
<td>13</td>
<td>26</td>
<td>53</td>
<td>110</td>
<td>270</td>
<td>530</td>
</tr>
<tr>
<td>108</td>
<td></td>
<td>3.5</td>
<td>7.0</td>
<td>11</td>
<td>21</td>
<td>42</td>
<td>84</td>
<td>210</td>
<td>530</td>
</tr>
<tr>
<td>107</td>
<td></td>
<td>2.8</td>
<td>5.6</td>
<td>8.4</td>
<td>17</td>
<td>33</td>
<td>67</td>
<td>170</td>
<td>330</td>
</tr>
<tr>
<td>106</td>
<td></td>
<td>2.2</td>
<td>4.4</td>
<td>6.6</td>
<td>13</td>
<td>27</td>
<td>53</td>
<td>130</td>
<td>270</td>
</tr>
<tr>
<td>105</td>
<td></td>
<td>1.8</td>
<td>3.5</td>
<td>5.3</td>
<td>11</td>
<td>21</td>
<td>42</td>
<td>110</td>
<td>210</td>
</tr>
<tr>
<td>104</td>
<td></td>
<td>1.4</td>
<td>2.8</td>
<td>4.2</td>
<td>8.4</td>
<td>17</td>
<td>33</td>
<td>84</td>
<td>170</td>
</tr>
<tr>
<td>103</td>
<td></td>
<td>1.1</td>
<td>2.2</td>
<td>3.3</td>
<td>6.7</td>
<td>13</td>
<td>27</td>
<td>67</td>
<td>130</td>
</tr>
<tr>
<td>102</td>
<td></td>
<td>0.9</td>
<td>1.8</td>
<td>2.6</td>
<td>5.3</td>
<td>11</td>
<td>21</td>
<td>53</td>
<td>110</td>
</tr>
<tr>
<td>101</td>
<td></td>
<td>0.7</td>
<td>1.4</td>
<td>2.1</td>
<td>4.2</td>
<td>8.4</td>
<td>17</td>
<td>42</td>
<td>84</td>
</tr>
<tr>
<td>100</td>
<td></td>
<td>0.6</td>
<td>1.1</td>
<td>1.7</td>
<td>3.3</td>
<td>6.7</td>
<td>13</td>
<td>33</td>
<td>67</td>
</tr>
<tr>
<td>99</td>
<td></td>
<td>0.5</td>
<td>0.9</td>
<td>1.3</td>
<td>2.7</td>
<td>5.3</td>
<td>11</td>
<td>27</td>
<td>53</td>
</tr>
<tr>
<td>98</td>
<td></td>
<td>0.4</td>
<td>0.7</td>
<td>1.1</td>
<td>2.1</td>
<td>4.2</td>
<td>8.4</td>
<td>21</td>
<td>42</td>
</tr>
<tr>
<td>97</td>
<td></td>
<td>0.3</td>
<td>0.6</td>
<td>0.8</td>
<td>1.7</td>
<td>3.3</td>
<td>6.7</td>
<td>17</td>
<td>33</td>
</tr>
<tr>
<td>96</td>
<td></td>
<td>0.2</td>
<td>0.5</td>
<td>0.7</td>
<td>1.3</td>
<td>2.7</td>
<td>5.3</td>
<td>13</td>
<td>27</td>
</tr>
<tr>
<td>95</td>
<td></td>
<td>0.2</td>
<td>0.4</td>
<td>0.5</td>
<td>1.1</td>
<td>2.1</td>
<td>4.2</td>
<td>11</td>
<td>21</td>
</tr>
</tbody>
</table>
### Table B3 – Conversion

<table>
<thead>
<tr>
<th>Total exposure points</th>
<th>10 sec</th>
</tr>
</thead>
<tbody>
<tr>
<td>32000</td>
<td>110</td>
</tr>
<tr>
<td>25420</td>
<td>109</td>
</tr>
<tr>
<td>20190</td>
<td>108</td>
</tr>
<tr>
<td>16040</td>
<td>107</td>
</tr>
<tr>
<td>12740</td>
<td>106</td>
</tr>
<tr>
<td>10120</td>
<td>105</td>
</tr>
<tr>
<td>8040</td>
<td>104</td>
</tr>
<tr>
<td>6400</td>
<td>103</td>
</tr>
<tr>
<td>5070</td>
<td>102</td>
</tr>
<tr>
<td>4030</td>
<td>101</td>
</tr>
<tr>
<td>3200</td>
<td>100</td>
</tr>
<tr>
<td>2540</td>
<td>99</td>
</tr>
<tr>
<td>2020</td>
<td>98</td>
</tr>
<tr>
<td>1600</td>
<td>97</td>
</tr>
<tr>
<td>1270</td>
<td>96</td>
</tr>
<tr>
<td>1010</td>
<td>95</td>
</tr>
<tr>
<td>800</td>
<td>94</td>
</tr>
<tr>
<td>640</td>
<td>93</td>
</tr>
<tr>
<td>510</td>
<td>92</td>
</tr>
<tr>
<td>400</td>
<td>91</td>
</tr>
<tr>
<td>320</td>
<td>90</td>
</tr>
<tr>
<td>250</td>
<td>89</td>
</tr>
<tr>
<td>200</td>
<td>88</td>
</tr>
<tr>
<td>160</td>
<td>87</td>
</tr>
<tr>
<td>130</td>
<td>86</td>
</tr>
<tr>
<td>100</td>
<td>85</td>
</tr>
<tr>
<td>80</td>
<td>84</td>
</tr>
<tr>
<td>64</td>
<td>83</td>
</tr>
<tr>
<td>51</td>
<td>82</td>
</tr>
<tr>
<td>40</td>
<td>81</td>
</tr>
<tr>
<td>32</td>
<td>80</td>
</tr>
<tr>
<td>25</td>
<td>79</td>
</tr>
<tr>
<td>20</td>
<td>78</td>
</tr>
<tr>
<td>16</td>
<td>77</td>
</tr>
<tr>
<td>13</td>
<td>76</td>
</tr>
<tr>
<td>10</td>
<td>75</td>
</tr>
</tbody>
</table>

### Notes

1. If there is only one source of noise exposure, a quick glance at the background colour of the table cell corresponding to the sound level and duration of exposure will tell you if the employee is:

   (a) above the $L_{\text{Aeq,8h}}$ 85 dB(A) exposure standard – **Red**

   (b) well below the $L_{\text{Aeq,8h}}$ 85 dB(A) standard – **Green**

   (c) marginal (between $L_{\text{Aeq,8h}}$ 80 and 85 dB(A)) – **Yellow**

2. For durations of exposure not listed in the table, add together the points from two durations that together give the same duration. For example, for five hours at 95 dB(A), add together the points for four hours at 95 dB(A) and one hour at 95 dB(A), i.e. 510 + 130, giving a total of 640 points.

3. The tables can be extended to include both higher and lower sound levels. A change of 10 dB(A) results in a tenfold change in the points. For example, one hour exposure at 108 dB(A) will give 10 times the points for one hour at 98 dB(A), that is, 2500 points.

4. For shift lengths of 10 hours or more (*), the adjustments listed in Table 3 should be added to the $L_{\text{Aeq,8h}}$ before comparing the result with the exposure standard for noise.
Example: Carpenter working a 10.5-hour shift using tools and machines listed below.

<table>
<thead>
<tr>
<th>Machine/Process</th>
<th>Measured Sound Level $L_{Aeq,T}$ dB(A)</th>
<th>Duration per shift</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circular Saw – cutting hardwood</td>
<td>94</td>
<td>2 h</td>
</tr>
<tr>
<td>Planer – planing hardwood</td>
<td>100</td>
<td>3 h</td>
</tr>
<tr>
<td>Power Drill – drilling hardwood</td>
<td>87</td>
<td>4 h</td>
</tr>
<tr>
<td>Hammering nails into wood</td>
<td>98</td>
<td>10 min</td>
</tr>
<tr>
<td>Background</td>
<td>70</td>
<td>1 h 20 min</td>
</tr>
</tbody>
</table>

If you want to quickly see if the carpenter is exposed above the $L_{Aeq,8h} = 85$ dB(A) noise standard, look up points for 94 dB(A) and 2 h in Table B1. You will see that the cell is red, so you know without going any further that the carpenter is exposed to noise above the standard.

If you want to actually work out the carpenter's 8h-equivalent continuous noise level, $L_{Aeq,8h}$, then use Tables B1, B2 and B3 as below:

<table>
<thead>
<tr>
<th>Machine/Process</th>
<th>Measured Sound Level $L_{Aeq,T}$ dB(A)</th>
<th>Duration per shift</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circular Saw – cutting hardwood</td>
<td>94</td>
<td>2 h</td>
<td>200</td>
</tr>
<tr>
<td>Planer – planing hardwood</td>
<td>100</td>
<td>3 h</td>
<td>2 h – 800</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>1 h – 400</td>
</tr>
<tr>
<td>Power Drill – drilling hardwood</td>
<td>87</td>
<td>4 h</td>
<td>80</td>
</tr>
<tr>
<td>Hammering nails into wood</td>
<td>98</td>
<td>10 min</td>
<td>42</td>
</tr>
<tr>
<td>Background</td>
<td>70</td>
<td>1 h 20 min</td>
<td>1 h – 0.4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>20 m – 0.1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>10.5 h</strong></td>
<td><strong>1522.5</strong></td>
<td></td>
</tr>
</tbody>
</table>

From Table B3: $L_{Aeq,8h} = 97$ dB(A), but as the shift is 10.5 hours, an adjustment of +1 dB(A) is needed, hence the adjusted $L_{Aeq,8h} = 98$ dB(A).
Appendix D – ‘Select Quiet’ guide for selecting quieter equipment

Purpose
The purpose of this guide is to provide advice to employers on what to consider when selecting quieter plant for the workplace.

The advice should be used when selecting plant or parts for use in workplaces such as compressed air nozzles, compressors, generators, motors, saw blades, grinders, fans, vehicles, purpose built process plant, presses, power tools, and various types of pneumatic tools.

Why select quieter plant?
Selecting quieter plant is one of the most effective ways of reducing noise. Plant that is 3 decibels quieter might not seem like a big difference but it can reduce employee noise exposure levels by half.

Selecting quieter plant is generally cheaper than selecting noisier plant in the long term. Noisier plant usually needs to be modified later in some way to reduce noise. In addition, hearing protection often needs to be provided to employees using noisy plant which means hearing tests need to be performed. These measures can often be quite costly so any means to avoid them are usually more cost effective.

While it is not always possible to select ‘quiet’ plant it is always possible to select the ‘quietest’ plant available.

Before selecting new equipment
Before selecting quieter plant, it is worth looking at a task carefully and seeing if it needs to be done at all and whether there is a quieter way of doing it. For example, when bending metal bars into shape use a hydraulic process rather than a large hammer. It may also be possible to make improvements in the production process to avoid the need to have to grind off any rough bits when cutting metal. These alternatives may prove to be a more effective option both in terms of expense and the level of noise reduction achieved. That is, in some cases the quietest equipment available may still be very noisy.

Getting noise information on plant
Ask manufacturers or suppliers of plant for sound power level data when considering selecting plant for use in a work environment. The ‘sound power level’ is a measure (in decibels) of the sound energy of plant. Think of sound power as a bit like the power or capacity of an engine.

In Victoria, manufacturers of plant that may cause employees’ exposure to exceed the noise exposure standard when used for its intended purpose, are required to test that plant and provide a record of the sound power level. Suppliers of that plant must then provide the ‘sound power level’ information from the manufacturer.

Questions to ask suppliers or manufacturers when buying plant
Ask potential suppliers/manufacturers for sound power level data and compare the options.

If plant is to be supplied through a tender process, specify a maximum acceptable noise level. Refer below for advice on “What to include in a noise specification”.

In addition to sound power level data, it may also be useful to ask manufacturers and suppliers the following questions:

- Are there quieter models of the same plant?
- Does the quieter plant have any additional safety features? If so, what are they?
- Are there any specific maintenance and service requirements?
- Are there any optional extras that can be purchased to further reduce noise?
- What costs are involved?

Even though quieter plant may be more expensive to purchase, the plant is usually better built and has noise reducing features included.

Features to look for when selecting quiet plant include:
- higher manufacturing tolerances/precision
- sound absorbing insulation or damping material included (eg rubber or polyethylene)
- gears that mesh together better
- fans that are quieter
- better mountings and flexible connections
- secure parts that reduce vibration
- minimal reverberation within the unit itself
- tolerance for greater loads
- less impact noises produced in operation
- the use of quieter processes (eg hydraulic processes that often dampen noise)
- sound enclosures for noisy parts or employees
- parts or attachments constructed of noise absorbing material (eg rubber or polyethylene), and
- remote controls that allow employees to remain a safe distance from the source of the noise.

**What if the information is not available?**

The information may not be available where the supplier is dealing with an overseas or interstate manufacturer that has not determined the sound power level.

If the plant to be selected is manufactured by a Victorian manufacturer, they are legally required to provide sound power level data if the use of their plant may expose employees to noise exceeding the noise exposure standard when the plant is used for its intended purpose.

If a supplier cannot provide noise information because it is not available from an overseas or interstate manufacturer, it may be possible to arrange for noise measurements to be made on the same plant being used elsewhere or at the supplier's premises. The supplier may have already done such measurements. If not, the supplier may meet or share the costs of getting the measurements, as the information may be useful for other potential purchasers and for promotional purposes.

If a supplier or manufacturer is not providing the information required, look at whether the same or similar plant is available from other suppliers or manufacturers.

**How can information on noise (sound power levels) be used?**

**Comparing different brands of plant**

Sound power level data can be used to compare different brands of plant to enable employers to select the quietest plant so long as other safety aspects are at least equivalent.

Ask the supplier or manufacturer the following questions:

- What standard (if any) was the plant or plant tested against? For some types of plant there may be specific International or Australian Standards that specify a particular test procedure. Testing in different ways may give different results which cannot be compared.
- Was the data collected some distance away or at the operator position?
- What work was being undertaken during the testing (including materials handled etc)?
- What were the test conditions (eg whether free running or under load)?
Estimating noise levels in the workplace

When introducing new plant, consider the impact they will have in the workplace. Take into account such things as:

- the number of plant to be introduced
- where the plant is to be used
- how plant is to be used (e.g., operating speed, what is to be processed or cut, etc.)
- how long plant is to be used for
- whether employees work close to the plant or some distance away
- the number of employees likely to be affected
- whether employees are exposed to it for a few minutes a day or 8 hours a day
- existing background noise levels

The sound power level can be used to predict or estimate the noise levels likely to be generated in a particular environment. In some circumstances (e.g., in an otherwise quiet workplace), the sound power level may provide a rough estimate of the noise level when the plant is used in the workplace. However, as a general rule, add approximately 6 decibels to get an estimate of what the actual noise levels may be.

When two equally loud noise sources are positioned near each other, it normally causes an increase of 3 decibels. For example, two pieces of plant producing 88 dB(A) each would be expected to produce a combined noise level of 91 dB(A). The resulting noise levels will be even higher if there are more than two pieces of plant operating next to each other or there are other noise sources in the vicinity that produce similar noise levels.

The distance of employees to plant can make a significant difference to their noise exposure. Obviously, the closer employees are to plant generating noise, the higher their exposure. As a rough guide, there will be an increase of 6 decibels as the distance between the person and the noise source halves. For example, if the noise level (sound pressure level) is 91 dB(A) 4 metres from plant, then the noise level is likely to be 97 dB(A) at 2 metres from the piece of plant.

Even if new plant will produce noise levels above the exposure standard when used in the workplace, the plant may still be considered if it is the quietest available.

What to include in a noise specification

The following is a guide to assist employers in putting together noise specifications when purchasing plant through a tender process. This process can become complex and expertise may be required to assist in:

- determining the actual specifications
- providing guidance on what is available and what is technically possible and
- interpreting data received

Noise levels

Tenders should:

- specify the acceptable sound power level
- specify noise levels (sound pressure levels (dB(A)) at a particular position(s) measured over an appropriate number of operating cycles
- specify peak noise levels Lp(C) if appropriate (e.g., for impulse or impact type noise generated by such devices as pneumatic tools, explosive powered tools and impact devices such as presses). The OHS Regulations specify a peak sound pressure level of 140 dB(C).
Position of measurements:
The position usually specified for noise measurements is the operator's ear position. However, for some plant (such as a plant which there is no fixed employee position or plant with a built-in operator's enclosure) it may be important to know the noise levels at other points around the plant so that exposure of the employee, and the effects on others in the workplace, can be properly assessed. In these cases, specify that noise should be measured at points around the plant at a height of 1.5 metres above the floor and/or access platform(s) and 1.0 metre from the plant itself, ignoring small projections.

Operating conditions:
The operating conditions to be specified depend on the nature of the plant and its intended use and include such factors as speed, load, tooling, material being processed and feed rate. Specify whatever conditions are likely to result in the highest noise emission. If it is not known what these might be, specify a range of typical operating conditions and base decisions on the highest level.

Acoustical conditions:
The acoustical conditions may be specified in three ways:

1. The first option is to specify that the noise of the plant is to be measured under agreed conditions in an environment similar to the proposed installation site. In practice, the manufacturer's or supplier's workplace will often meet this requirement.

2. A second option, appropriate for major purchases by tender, is to specify that the maximum acceptable noise level is not to be exceeded when the plant is installed and operating in the intended workplace. This puts the onus on the manufacturer to take the acoustical characteristics of the specific workplace into account when responding to the tender invitation. In order to do this, the tenderer should inspect the installation site. If unable to do so, the tenderer would need to ask for relevant details such as the dimensions of the installation site, the size and placement of nearby plant, benches and other fittings and the nature of floor, wall and ceiling materials. If a tenderer neither inspects nor requests details, treat the tender with caution.

3. A third option is to specify that the noise of the plant is to be measured in a standard acoustical environment, such as one of those defined in a relevant Australian, New Zealand or International Standard for machine noise measurement.

‘Select Quiet’ guide for selecting quieter equipment
Appendix E – Engineering control measures

The following are 10 simple noise control techniques that have wide application across industry. In many cases they will produce substantial noise reductions quickly and cheaply, with little or no effect on normal operation or use of plant.

1. DAMPING

Typical applications - Chutes, hoppers, machine guards, panels, conveyors, tanks

**Technique**

There are 2 basic techniques:-

- **unconstrained layer damping** where a layer of bitumastic (or similar) high damping material is stuck to the surface
- **constrained layer damping** where a laminate is constructed

**Limitations:** the efficiency falls off for thicker sheets. Above about 3mm sheet thickness it becomes increasingly difficult to achieve a substantial noise reduction.

2. FAN INSTALLATIONS

Typical applications - Axial flow or centrifugal fans.

**Technique**

Maximum fan efficiency coincides with minimum noise. Any fan installation feature that tends to reduce fan efficiency is therefore likely to increase noise. Two of the most common examples are bends close to the fan (intake side in particular) and dampers close to the fan intake or exhaust.

Ideally, for maximum fan efficiency and minimum noise, make sure there is at least 2 - 3 duct diameters of straight duct between any feature that may disturb the flow and the fan itself.

Noise reductions of 3 - 12 dB are often possible.
3. DUCTWORK

Typical applications - Extraction, ventilation, cooling, openings in walls and enclosures.

**Technique**

Instead of fitting silencers, it is often possible to achieve a 10 - 20 dB reduction in airborne noise from a duct or opening by lining the last bend in the ductwork with acoustic absorbent (foam or rockwool/fibreglass). Alternatively, construct a simple absorbent lined right-angled bend to fit on the opening. Ideally, either side of the bend should be lined along a length equivalent to twice the duct diameter. Where flow velocities are high (> 3m/s), consider using cloth faced absorbent. Duct vibration can usually be treated by damping (as above).

4. FAN SPEED

**Typical applications** - Axial or centrifugal flow fans.

**Technique**

Fan noise is roughly proportional to the 5th power of fan speed. So in many cases it is possible to achieve a large noise reduction from a small drop in fan speed by changing control systems or pulley sizes and re-setting dampers. The following table provides a guide to the trade-off that can be expected.

<table>
<thead>
<tr>
<th>Fan speed reduction</th>
<th>Noise reduction</th>
</tr>
</thead>
<tbody>
<tr>
<td>10%</td>
<td>2 dB</td>
</tr>
<tr>
<td>20%</td>
<td>5 dB</td>
</tr>
<tr>
<td>30%</td>
<td>8 dB</td>
</tr>
<tr>
<td>40%</td>
<td>11 dB</td>
</tr>
<tr>
<td>50%</td>
<td>15 dB</td>
</tr>
</tbody>
</table>

5. PNEUMATIC EXHAUSTS

**Technique**

Almost invariably it is possible to reduce pneumatic exhaust noise permanently by 10 - 30 dB by fitting effective silencers. The following are the practical points that can make the difference between success and failure:

- back pressure: fit a larger coupling and silencer
- clogging: fit a straight-through silencer that cannot clog (and has no back pressure)
- multiple exhausts: manifold them into a single, larger diameter pipe fitted with the rear silencer from virtually any make of car (from your local tyre and exhaust fitter). Typically 25 dB reduction.

**Note:** a well designed silencer will not increase system back pressure.

6. PNEUMATIC NOZZLES

**Typical applications** - Cooling, drying, blowing

**Technique**

In most cases, it is possible to replace existing nozzles (usually simple copper pipe outlets) for quiet, high efficiency units. These not only reduce noise levels by up to 10 dB, but also use less compressed air. The types of nozzle to look out for are entraining units (schematic at right) from various manufacturers and in a variety of sizes.
7. VIBRATION ISOLATION PADS

**Typical applications** - Machine feet, pumps, mezzanine installations

**Technique**

Mounting motors, pumps, gearboxes and other items of plant on rubber bonded cork (or similar) pads can be a very effective way of reducing transmission of vibration and therefore noise radiated by the rest of the structure. This is particularly the case where vibrating units are bolted to steel supports or floors. However, a common error with the use of these pads is for the bolt to "short-circuit" the pad, resulting in no isolation. Additional pads should be fitted under the bolt heads as shown.

---

8. EXISTING MACHINE GUARDS

**Technique**

The existing guards on many machines can often be improved to provide a significant noise reduction. The two principles involved, which should be used in combination, are:-

i. Minimise gaps

Reducing by half the “gap” open area in a set of guards can reduce the noise by 3 dB. If you can reduce the openings (flexible seals, additional close fitting panels etc) by 90 per cent, then a 10 dB noise reduction is possible.

ii. Acoustic absorbent

Lining a significant proportion of the inside of the guards with acoustic absorbent (foam, rockwool/ fibreglass) will reduce the noise “trapped” by the guards.

Consequently, less noise will escape through any gaps. Failure to line the inside of the guards could result in an increase in noise at the operator’s position if the gaps have been minimised as in (i) above.

In most cases, both sets of modifications can be tested in mock-up form using cardboard (and wide tape) to extend the guarding and temporarily fitting areas of acoustic foam inside. Not only does this process help with the practical aspects (access, visibility etc), but it usually also provides a very good indication of the noise reduction that can be expected. Guard vibration radiated as noise can also be treated via damping (as above).

---

9. CHAIN & TIMING BELT DRIVES

**Technique**

Noisy chain drives can often be replaced directly with quieter timing belts. Within the range of timing belts available, there are also quiet designs that use different tooth profiles to minimise noise. There is also a new design of belt for applications where noise is critical which uses a chevron tooth pattern to provide very quiet running. Noise reductions in the range of 6 - 20 dB are often possible using this approach.

---

10. ELECTRIC MOTORS

**Technique**

Most companies have large numbers of electric motors used on anything from fans to pumps to machine tools. However, it is not very common knowledge that general duty motors are available (at little or no cost premium) that are up to 10 dB(A) or more quieter than typical units as direct replacements. The best approach is to feed these motors into the system over a period of time so that all replacement motors are quiet motors.
Appendix F – Further information – standards referenced

The references listed are not incorporated into this Compliance Code; they are included to provide an indication of sources of additional information. This means the references do not form part of this Compliance Code. Note that some references may have legal status in their own right.

AS/NZS 1269.1 Measurement and assessment of noise immission and exposure

AS/NZS 1270 Acoustics – hearing protectors

AS/NZS 1269.3 Occupational noise management – hearing protector program

AS 2586: Audiometers

AS/NZS 1269.4 Occupational Noise Management
Part 4: Auditory Assessment
### Checklist – what should be included in a noise determination report

<table>
<thead>
<tr>
<th>Checklist</th>
<th>Tick if present</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>When</strong></td>
<td></td>
</tr>
<tr>
<td>Date of assessment</td>
<td>☐</td>
</tr>
<tr>
<td><strong>Who</strong></td>
<td></td>
</tr>
<tr>
<td>Name of assessor</td>
<td>☐</td>
</tr>
<tr>
<td>Background/qualifications of assessor</td>
<td>☐</td>
</tr>
<tr>
<td><strong>Equipment used</strong></td>
<td></td>
</tr>
<tr>
<td>Type of equipment used to take measurements</td>
<td>☐</td>
</tr>
<tr>
<td>Calibration details (if, when and how) for equipment used</td>
<td>☐</td>
</tr>
<tr>
<td><strong>How the noise measurements were taken</strong></td>
<td></td>
</tr>
<tr>
<td>Where measurements were taken (general area or operator ear position)</td>
<td>☐</td>
</tr>
<tr>
<td>Period of time over which the measurements were taken</td>
<td>☐</td>
</tr>
<tr>
<td><strong>What was assessed</strong></td>
<td></td>
</tr>
<tr>
<td>The area, plant, process, activity and employees that were assessed</td>
<td>☐</td>
</tr>
<tr>
<td><strong>Sources of noise</strong></td>
<td></td>
</tr>
<tr>
<td>The sources (plant/processes/jobs) of the noise</td>
<td>☐</td>
</tr>
<tr>
<td>Whether all the noise sources operating at the time were taken into account</td>
<td>☐</td>
</tr>
<tr>
<td>Whether there were any significant noise sources not operating during the assessment</td>
<td>☐</td>
</tr>
<tr>
<td><strong>Systems of work</strong></td>
<td></td>
</tr>
<tr>
<td>Brief description of how the job is done</td>
<td>☐</td>
</tr>
<tr>
<td>Hours of work</td>
<td>☐</td>
</tr>
<tr>
<td>Whether assessment is for a normal/typical day or for a worst case scenario</td>
<td>☐</td>
</tr>
<tr>
<td><strong>Results</strong></td>
<td></td>
</tr>
<tr>
<td>The results of the measurements in terms of the levels and duration</td>
<td>☐</td>
</tr>
<tr>
<td>Interpretation of the results</td>
<td>☐</td>
</tr>
<tr>
<td><strong>Any other relevant factors</strong></td>
<td></td>
</tr>
<tr>
<td>Information on any specific safety measures in place during the assessment (note – an employer must not take into account the effect of any hearing protectors being worn in a noise determination)</td>
<td>☐</td>
</tr>
<tr>
<td>Where relevant, information about the environment</td>
<td>☐</td>
</tr>
</tbody>
</table>
This document is intended for general guidance purposes only. The Code provides practical guidance for those who have duties or obligations in relation to the Occupational Health and Safety Act 2004 and the Occupational Health and Safety Regulations 2017. Employers and employees should always check the legislation and make their own assessment about what action they need to take to ensure compliance with the law.
WorkSafe Victoria

WorkSafe Agents
Agent contact details are all available at worksafe.vic.gov.au/agents

Advisory Service
Phone (03) 9641 1444
Toll-free 1800 136 089
Email info@worksafe.vic.gov.au

Head Office
222 Exhibition Street, Melbourne 3000
Phone (03) 9641 1555
Toll-free 1800 136 089
Website worksafe.vic.gov.au

For information about WorkSafe in your own language, call our Talking your Language service.

Mandarin 1300 559 141
African 1300 650 535
Greek 1300 661 494
Italian 1300 660 210
Japanese 1300 662 373
Russian 1300 722 595
Spanish 1300 724 101
Turkish 1300 725 445
Vietnamese 1300 781 868
Arabic 1300 554 987
English 1300 782 442
Other 1300 782 343